



PROBUILD OF THE CAROLINAS

Structural Renovations & High-End Remodels, Planned Right and Built to Last. No Guesswork. No Shortcuts.

Most remodeling projects become stressful because they aren't properly planned or managed. At ProBuild of the Carolinas, we take a different approach — combining structured planning, clear communication, and hands-on project oversight so your project is done right, built to last, and handled with clarity every step of the way.





OUR STORY

Meet John Clevenger, Owner

I'm John Clevenger, owner of ProBuild of the Carolinas. I stay directly involved in every project — overseeing quality, coordinating the team, and communicating with homeowners throughout construction.

My background in business, operations, and structured systems shapes how we run every job. For homeowners, that means you're not handed off and left wondering who's responsible. You know who is overseeing your project, and you know it's being handled with care.

When I'm not on job sites, you'll find me outdoors — whether that's fishing, hiking, or spending time with family. That same hands-on, present approach I bring to the things I love is exactly how I show up for our clients.

Why ProBuild?

Home renovation can feel overwhelming if you've never been through it before. We built our systems specifically to change that experience — making it clear, organized, and stress-free from first call to final walkthrough.

Directly Involved

John is on every project — not delegated away.

Systems-Driven

Structured processes reduce surprises and maintain quality.

Locally Rooted

Serving the Carolinas with pride and accountability.

Meet the Team

Every project at ProBuild of the Carolinas is supported by a dedicated team committed to quality, communication, and results. Here's who you'll work with.



John Clevenger

Owner & Project Overseer

John stays directly involved in every project, visiting job sites frequently — especially during key transition points between trades — to maintain quality and address concerns early.



Hannah

Administrative Coordinator

Often the first voice you hear, Hannah guides clients through the early stages — scheduling consultations, coordinating start dates, gathering selections, and keeping things organized behind the scenes.



Cody

Project Consultant & Estimator

Cody leads the estimating process. With 15+ years of construction experience — including complex structural and restoration projects — he meets with homeowners, develops scope, and reviews estimates in person.

Erin

Permits & Inspections Coordinator

Erin manages permit applications and keeps projects moving through the approval process. Her attention to detail ensures documentation is handled correctly and projects stay on track behind the scenes.

Our 9-Step Process

From your first call to final closeout, every step is intentional. Here's exactly what to expect when you work with ProBuild of the Carolinas.

1

Initial Contact

We respond quickly by phone and text to confirm your request and explain next steps.

2

Project Questionnaire

A short questionnaire (5–10 min) helps us understand your goals, identify key details, and determine project fit.

3

Consultation Call

Cody reviews your questionnaire and schedules a call to talk through your project, clarify goals, and determine next steps.

4

On-Site Estimate Appointment

We meet in person to evaluate existing conditions, discuss design options, review scope, and identify structural or technical factors.

5

Estimate Development & Review

We never email estimates without discussion. We meet in person or over Zoom to walk through every line item and answer your questions.

6

Design & Planning (If Needed)

For complex projects, we coordinate with an architect or design partner and outline next steps for both design and construction planning.

7

Project Approval & Permits

Upon approval, we collect the deposit, begin pre-construction planning, and submit permits if required. Permits typically take 2–3 weeks.

8

Construction

We stay in regular contact with updates on progress, upcoming steps, inspections, and material deliveries. John visits frequently during key transition points.

9

Final Walkthrough & Completion

We complete a walkthrough, finalize details, pass inspections, and provide closeout documentation.



Our Bold Promises to You

We don't rely on guesswork. Our projects are managed through structured systems designed to reduce surprises, maintain quality, and keep your project moving forward the right way.

Budget Clarity

Remodeling projects can uncover hidden conditions, and municipalities or inspectors may require additional work that can't be fully anticipated upfront.

- We clearly explain what's required and why
- We provide a written change order with cost
- We get your approval before moving forward

You'll always understand what's happening before decisions are made.

Realistic Timelines

Project timelines depend on scope, site conditions, permits, and inspections — all of which can impact scheduling.

- We provide clear, realistic timelines based on your project
- We factor in permitting and approval processes from the start
- We actively manage the schedule to keep your project moving

We focus on doing the job right and keeping you informed every step of the way.





12-Month Workmanship Warranty

Every project includes a limited 12-month workmanship warranty covering the work we perform.

- We stand behind the quality of our installation
- If something fails due to workmanship, we make it right
- Full warranty details are outlined in your contract



Job Site Standards

Construction work can be disruptive, but your home will always be treated with respect.

- No smoking, alcohol, or drug use on our job sites
- Clean, professional behavior from everyone on site
- We protect your home, furnishings, and work areas as appropriate for the project

We maintain an organized job site and clean up throughout the project and at completion.



Proactive Communication

Clear communication is a key part of a successful project.

- Questions are answered the same day or next business day
- We provide regular updates so you're not left chasing information
- You'll understand where things stand and what comes next

You won't be left wondering what's happening with your project.



What We Stand For

These aren't just words on a wall. They're the principles that guide every decision we make, every conversation we have, and every project we build.

Quality

We do the job right, even when it costs more time or money. There are always shortcuts in construction — cheaper materials, rushed work, skipped steps. That's not how we operate.

Communication

You should always have a clear understanding of what's happening with your project. We stay proactive so you know where things stand, what comes next, and what decisions may need to be made.

We stay proactive with communication so homeowners know where things stand, what comes next, and what decisions may need to be made.

Clear communication reduces stress, prevents confusion, and helps projects run more smoothly from start to finish.

Honesty

We tell the truth, even when it's not the easiest conversation.

Construction projects can uncover hidden conditions, design adjustments, or scope changes once work begins. We don't hide those things and hope no one notices.

If something changes, you hear it from us directly. Trust is built through transparency, not by pretending every project goes perfectly.

Reliability

When we commit to your project, we follow through.

One of the biggest frustrations homeowners have with contractors is inconsistency. People disappear. Jobs stall. Crews chase other work.

We schedule carefully, work with dependable trade partners, and stay engaged to keep your project moving with intention from start to finish.

Real Reviews from Real Homeowners

Our reputation is built on results — and the words of the homeowners we've had the privilege of serving across the Carolinas.

"John and everyone he had come to do work was professional, respectful and personable. When there was a bump in the road, he was on top of it and got things resolved quickly. We always felt we were the most important customer."

— **Erika A.** | Kitchen Renovation

"ProBuild's communication, professionalism and workmanship is top notch! John was able to quote the job and schedule a team quickly when we discovered water damage that needed urgent remediation."

— **Leigh Chappell** | Water Damage Remediation

"Superb quality and service at a fair price! John was highly professional and worked with me to accommodate my project needs and timeline. Now I am asking ProBuild to take on other projects."

— **Nicholas Babcock** | Hardwood Floor Resurfacing

"A top-notch, professional and unregretful experience from start to finish! The results were transforming and exceeded my expectations."

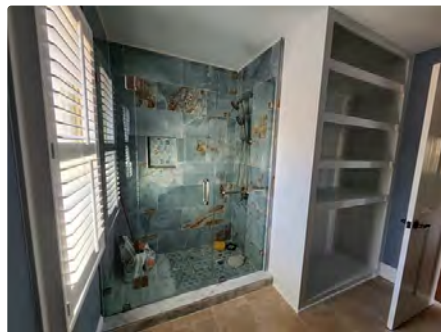
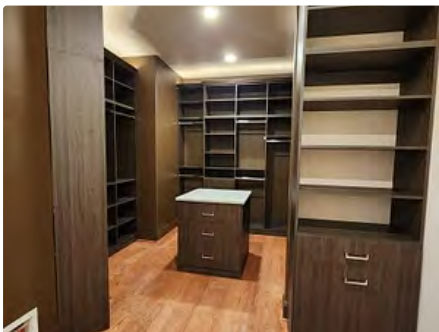
— **Terri Kiger** | Fence, Gates & Retention Wall

"John and his team did a nice job for us on a repair for a garage that was damaged by a car. ProBuild will be our first call when we have other projects in Charlotte."

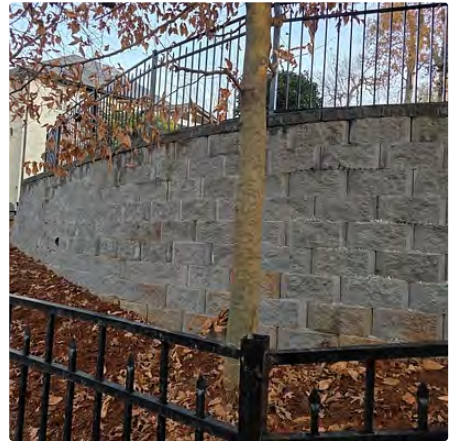
— **Erik Halterman** | Garage Repair

Our Work Says It All

From kitchens and bathrooms to structural repairs and outdoor spaces — here's a look at recent ProBuild of the Carolinas projects.



More of What We Do



READY TO GET STARTED?

Let's Talk About Your Project

Here's What Happens Next

Reach out by phone or fill out our contact form — we respond quickly.

Complete a short project questionnaire so we understand your goals.

Cody schedules a consultation call to walk through your project in detail.

We meet on-site, develop your estimate, and review it together — in person.

Contact ProBuild of the Carolinas



Visit our website

We serve homeowners across the Charlotte area and surrounding communities throughout North and South Carolina.

ProBuild of the Carolinas Your project deserves a contractor who shows up, communicates, and delivers.

- Every estimate is reviewed in person or over Zoom — never emailed without discussion. You deserve to understand exactly what you're getting.

